



## Northern Minnesota Network

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Monday—Friday—8:00am—4:30pm

[www.northernmnnetwork.org](http://www.northernmnnetwork.org)

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### Dates to Remember

INK Call.....Mar.13

MHSI IT Strategic Planning.....Mar. 16

NMN Board Meeting.....Mar.19

QI Meetings.Mar.21-22

SRHS IT Strategic Planning.....Mar. 27

## Making the **CLOUD** work for healthcare

Cloud computing offers incredible opportunities to improve healthcare, reduce costs and accelerate ability to adopt new IT services.

By Geoff Webb, Credant Technologies

The healthcare industry is looking to technology to improve patient care and efficiency. So it's no surprise that many healthcare organizations have been looking closely at the advent of perhaps the biggest upheaval in information technology since the invention of the Internet itself: cloud computing.

Cloud computing offers incredible opportunities to improve healthcare, reduce costs and accelerate the ability of the healthcare industry to adopt new IT services. So if the benefits are so compelling, why do many in the industry still question whether the move to cloud computing is the right one?

Cloud computing, as a broad term, refers to a whole range of IT services, usually delivered over the Internet. These services can generally be broken down into three types : “Software as a service”, Platform as a service” and “Infrastructure as a service”.

*To read this complete article visit—[www.healthmgtech.com](http://www.healthmgtech.com)*

## Message from the Director.....

**Jackie Moen**

**T**is' the season for planning! We continued planning initiatives by facilitating IT Strategic Planning with member Lake Superior Community Health Center. Their team focused on prioritizing, implementing and tracking health IT projects for the next two years at LSCHC. They identified project “owners” and learned to use the SharePoint tool to manage project communications.

A few days later the NMN Board of Directors and staff convened for an organizational strategic planning session. The session was held in Duluth and facilitated by Dave Steininger of APEX Strategic Resources Group. We analyzed organizational strengths and weaknesses, industry related opportunities and threats, identified key components for sustainability, and defined elements for the Network business model. (see photos below)

As this edition “goes to print” we just rescheduled the IT Strategic Planning session for member Migrant Health Services, Incorporated from March 1<sup>st</sup> to March 16<sup>th</sup>. Mother Nature made an appearance this winter and is spreading nearly a foot of snow across northern and central Minnesota. No sense to travel in precarious conditions!

The month of March rounds out with IT Strategic Planning for member Scenic Rivers Health Services March 27<sup>th</sup> at their Cook clinic. We finish the month with on-site EHR functionality and key decision training with Community Health Partnership in Illinois.



L-R: S. Bauer, M. Holmes, M. Brehm,  
J. Moen, J. Altenbernd, R. Plourde

# This Month's Technology Tips

By Kyle Gilbertson

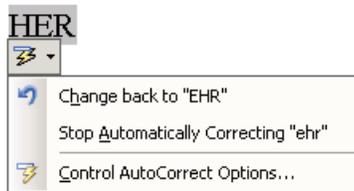
Is Microsoft Office correcting you when you don't want it to? Do you type EHR and it changes it to HER? There are a couple ways to fix this:

If Microsoft automatically corrects a word, when you hover the cursor over that word you will see this:

HER



If you click on the “blue line” you will get these options:

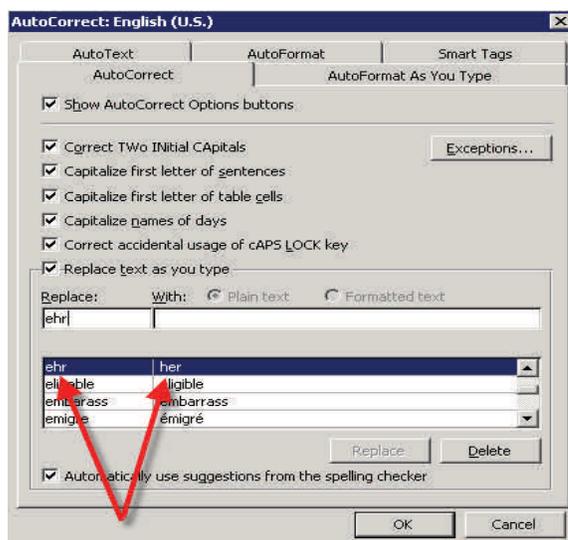


If you only want to revert Microsoft's auto-correction once, then use “Change back to “EHR””

If it is a common abbreviation, and you don't want Microsoft to ever correct it, select “Stop Automatically Correcting “ehr””

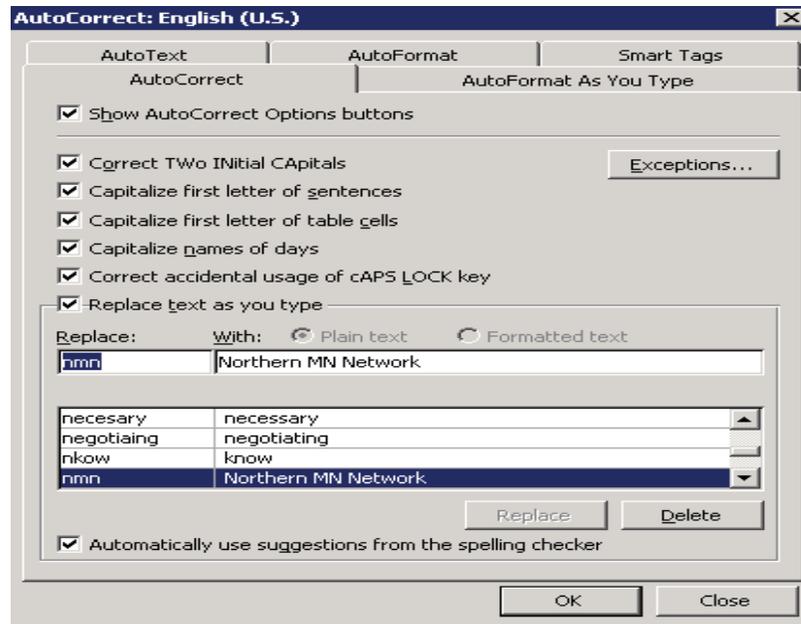
This can be used in any of the Microsoft Office Suite of programs, i.e. Word, Outlook, etc.

If you want to see what corrections Microsoft will make, and want to add, change, or delete any of them you can go to the Control AutoCorrect Options. (Also can be accessed through Tools>AutoCorrect Options in Word 2003, or Menu Button>Word Options>Proofing> AutoCorrect Options in Word 2007 or File>Options>Proofing>AutoCorrect Options in Word 2010) Once in AutoCorrect Options, type EHR in the “Replace:” field to find what it will be replaced “With:”



## This Month's Technology Tips.... continued

You can select “Delete” if you don’t want Microsoft to make this correction any more. You can also add auto corrections here. Say you want to type “nmn” and have it replaced with “Northern MN Network”. Type “nmn” in the “Replace:” box and “Northern MN Network” in the “With:” box and hit “Add”. Now when you type “nmn” it will automatically be replaced with “Northern MN Network”.



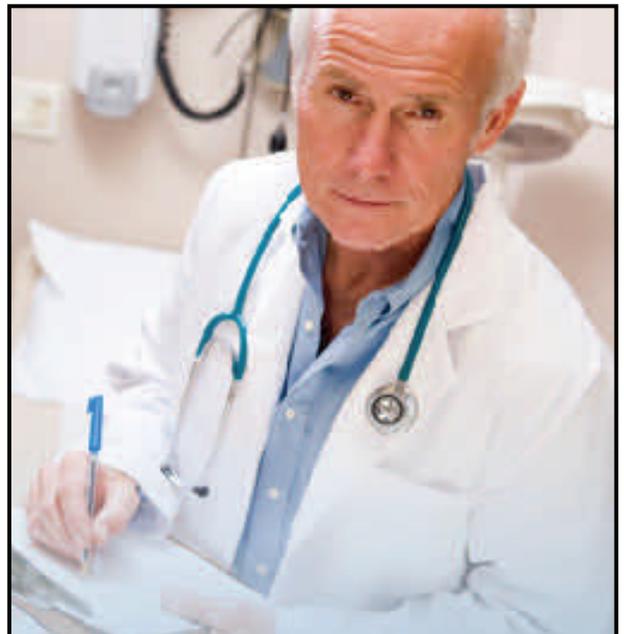
**This GE website offers classes  
and tutorials**

<http://cpstraining-gehc.com/joomla>

[www.centricityusers.com](http://www.centricityusers.com)

**User Name: cpsuser**

**Password: cpsuser**



## Gilbertson attends Centricity Technical Conference In San Diego

by Kyle Gilbertson

I recently attended the Centricity Technical Conference in San Diego and went to many different sessions while there. It was a very interesting trip and a look into the future of healthcare IT.

One development coming is Cloud computing. Everybody sees commercials for the Cloud, but how does that work with healthcare? The biggest concern with healthcare is breaches of information. HP has come up with a solution that has a HIPAA compliant dashboard. What this means is that an IT analyst can easily look at this dashboard and see any potential risks.

Another exciting development coming to the healthcare IT world is, Watson. Most people will recognize Watson as the computer that played on Jeopardy! IBM is taking Watson into the healthcare IT world by partnering with WellPoint to design Watson for healthcare. Watson can analyze both structured and unstructured data, understand and interpret natural language, generate and evaluate hypotheses and quantifies confidence in answers, support iterative dialogue to refine results, and adapts and learns to improve results over time.

Also, at another session, was the future of faxing using Biscom. They designed a way to use FOIP, fax over IP. This will reduce the space a company pays to house equipment in a data center. It will also reduce the cost of having a normal fax line. Using routing protocols, we will be able to send faxes over broadband, instead expensive telephone lines. It is a very exciting time in the world of healthcare IT!



**{Wise words}**  
“The smallest good deed is better than the grandest good intention”

**2012 Minnesota Rural  
Health Conference**  
**June 25-26**  
**Duluth, MN**  
[www.health.state.mn.us/divs/  
orhpc/conf/](http://www.health.state.mn.us/divs/orhpc/conf/)



## NMN Member Clinics

### ***Migrant Health Service, Inc.***

[www.migranthealthservice.org](http://www.migranthealthservice.org)

Moorhead 218-236-6502

Grafton 701-352-4565

Rochester 507-529-0503

Willmar 320-214-7286

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### ***Sawtooth Mountain Clinic***

[www.sawtoothmountainclinci.org](http://www.sawtoothmountainclinci.org)

Grand Marais 218-387-2330

Grand Portage 218-475-2235

Tofte 218-663-7263

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Cook Area Health Services dba

### ***Scenic Rivers Health Services***

[www.scenicrivershealthservices.org](http://www.scenicrivershealthservices.org)

All SRHS Clinics can be reached Toll Free at 877-541-2817

Bigfork, Big Falls, Cook, Floodwood and Northome

### ***Lake Superior Community***

#### ***Health Center***

[www.lschc.org](http://www.lschc.org)

Duluth 218-722-1497

Superior 715-392-1955

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### ***Community Health Partnership of Illinois***

[www.chpofil.org](http://www.chpofil.org)

Aurora 630-859-0015

Hoopeston 217-283-5523

Kankakee 815-932-6045

Mendota 815-539-6124

Rantoul 217-893-3052

Woodstock 815-337-9640

Admin. Office 312-795-000

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### **The Northern Minnesota Network**

We take our mission to heart and commit to serving our member organizations through customized service.