Northern Minnesota Network

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Phone: 763-444-8283 Fax: 763-444-9637

Monday—Friday—8:00am—4:30pm

www.northernmnnetwork.org

Dates to Remember

NMN Board
Meeting……... ...Jan. 8

INK Call………..Jan. 8

QI
Meetings….....Jan. 9-10

Healthy Minnesota 2020

Statewide Health Improvement Framework

Healthy Minnesota 2020 is a framework for creating and improving health throughout the state of Minnesota, based on the statewide health assessment, *The Health of Minnesota*, and adopted by the *Healthy Minnesota Partnership* on July 30, 2012.

The framework features three themes that reflect the importance of social and economic determinants for health: capitalize on the opportunity to influence health in early childhood; assure that the opportunity for health is available everywhere and for everyone, and strengthen communities to create their own healthy futures. The framework also identifies nine core indicators to monitor and provides examples of a range of strategies that relate to each of the three themes.

The emphasis in *Healthy Minnesota 2020* is on creating conditions that allow people to be healthy, conditions that assure a healthy start and that set the stage for healthy choices throughout life. *Healthy Minnesota 2020* is not a program for any single agency or organization to implement, but is a guide for activity on many fronts. It does not spell out action to take on specific diseases or conditions, but hopes to expand understanding and encourage activity on creating the kinds of environments and opportunities for health that will make a difference for our individual and collective health in the long run.

To view the *Healthy Minnesota 2020* Framework visit
www.health.stte.mn.us.com

Message from the Director…..

Jackie Moen

We paused during this busy season to reflect on the successful year of 2012. The Network completed many projects for our members and we are delighted to share a recap with you:

- Completed the Wide Area Network (WAN) configuration and data conversion from Chorus to Centricity Practice Management System for member CHP of Illinois
- Implemented the Centricity EHR system with Kryptiq E-Prescribing application for CHP of Illinois that included a phased roll-out across five clinic sites in central Illinois
- Completed a CCC application upgrade, Form Editor Training, and MQIC installation and training for member LSCHC
- Completed an interface implementation from Dentrix Electronic Record system to Centricity EHR system for member LSCHC
- Implemented a Patient Identification System for member MHSI
- Implemented Kryptiq E-Prescribing System for MHSI and finished their implementation for the HIE Bridge initiative phase one, Record Locator System.
- Completed Centricity v 9.5 upgrade and support for member SMC
- Implemented the Kryptiq E-Prescribing System and Midmark EKG Interface into Centricity EHR system for SMC
- Re-installed Kryptiq E-Prescribing System for member SRHS and completed configuration of printers for all Exam Rooms
- Completed the Dentrix Electronic Record System upgrade to v 6.0 for SRHS
- Completed installation of the Health Information Exchange (HIE) Bridge Phase 2 for the CCD exchange, with implementation scheduled for quarter 1, 2013 for four NMN members
- Set-up and maintain a Test Environment – refreshed quarterly – for all five members
- Conducted on-site "hardware assessments" and made recommendations for best practices for all five members
- Sponsored and co-facilitated HIT Strategic Planning sessions on-site for each member
- Coordinated and sponsored EHR-MU Conferences in May and November for all NMN member staff and invited guests

I wish you a safe, healthy New Year filled with new adventures and bountiful blessings!

Patient Portals: Beyond Meaningful Use

During the past year, there has been an upsurge in the number of doctors using patient Web portals, say healthcare consultants and EHR vendors. While the drive to show "meaningful use" of EHRs is fueling much of this new interest, the value of a patient portal can go far beyond that, some physician practices have discovered.

Medhavi Jogi, a Houston endocrinologist, says that the patient portal interfaced with his GE Centricity EHR has helped him and his partner build their 7-year-old practice. When consumers go to the practice's website, they can click on a link that takes them to the portal, where they can register as new patients. Three or four people a day do this, he says. Meanwhile, letting patients make their own appointments on the portal has reduced his practice's call volume by 20 percent to 30 percent. That, plus the elimination of most faxes, has allowed the practice to get by with just two support staff per doctor, Jogi adds.
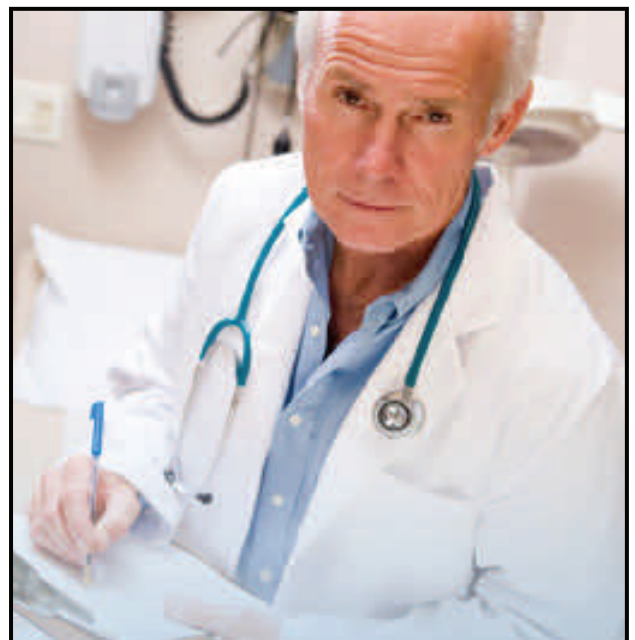
Efficiency has also increased at Desert Ridge Family Practice in Phoenix, Ariz., over the year since it added a patient portal to its NextGen EHR, says family physician Tiffany Nelson. Phone calls are down, and the staff has to play phone tag with fewer patients as a result of the portal, she says. Moreover, the portal has turned out to be a terrific channel for patient communications, whether it's providing lab results, handling refill requests, or monitoring a patient with a chronic condition. Tiffany Nelson says the portal has increased patient, physician, and staff   satisfaction.

Still, despite these and other advantages, some evidence suggests that the majority of doctors with EHRs haven't yet adopted patient portals. A representative from eClinicalWorks (ECW), a leading EHR vendor, says that only 20 percent to 25 percent of its customers bought ECW's patient portal when it was a standalone product (it recently became part of ECW's standard package). And a recent KLAS report found that more than two-thirds of ambulatory-care providers who had purchased an EHR were not sharing records electronically with patients. A portal is not the only way to do this to show meaningful use, as we'll see, but it's the easiest way to do it.

Consultants advise practices to start using portals for several reasons.

"The cost of running a practice can be reduced by using a portal," says Rosemarie Nelson, an MGMA consultant based in Syracuse, N.Y. "If we get patients off the phone, we get staff off the phone. If staff aren't on the phone, they're doing something else or we need less staff."

To read more—visit
www.physicianspractice.com

Visualutions

Tomorrow's Vision - Today's Solution

Sign Up Now for the Visualutions 2012 UDS Webinar

This webinar is designed to discuss changes to UDS Reports for 2012 and assist customers with running the Visualutions GE Centricity CHC and UDS reports. Visualutions will conduct two customer webinars.

Register for a session by visiting www.visualutions.com

Fri. Jan 4, 2013 1:00 PM - 3:00 PM CST

Fri. Jan 25, 2013 1:00 PM - 3:00 PM CST

Once registered you will receive an email confirming your registration with information you need to join the Webinar.

This GE website offers classes and tutorials

http://cpstraining-gehc.com/joomla

www.centricityusers.com

User Name: cpsuser

Password: cpsuser

NMN Member Clinics

Migrant Health Service, Inc.

www.migranthealthservice.org

Moorhead	218-236-6502
Grafton	701-352-4565
Rochester	507-529-0503
Willmar	320-214-7286

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Sawtooth Mountain Clinic

www.sawtoothmountainclinci.org

Grand Marais	218-387-2330
Grand Portage	218-475-2235
Tofte	218-663-7263

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Cook Area Health Services dba

Scenic Rivers Health Services

www.scenicrivershealthservices.org

All SRHS Clinics can be reached Toll Free at 877-541-2817

Bigfork, Big Falls, Cook, Floodwood and Northome

Lake Superior Community Health Center

www.lschc.org

Duluth	218-722-1497
Superior	715-392-1955

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Community Health Partnership of Illinois

www.chpofil.org

Aurora	630-859-0015
Hoopeston	217-283-5523
Kankakee	815-932-6045
Mendota	815-539-6124
Rantoul	217-893-3052
Woodstock	815-337-9640
Admin. Office	312-795-000

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The Northern Minnesota Network

We take our mission to heart and commit to serving our member organizations through customized service.